

Southern Cross Saddlery

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SADDLE GUARANTEE

30 Day Satisfaction Guarantee

1. If you are not satisfied with your new saddle after a 30 day trial period we would endeavour to remedy any concerns you may have. If after all reasonable action has been taken and you are still not happy with your saddle we will offer you credit towards another saddle.
2. Defects resulting from abuse or negligence will void this guarantee.
3. This guarantee does not cover freight costs.

Material and Workmanship Guarantee

1. The saddle is guarantee to the original purchaser against defects in material or workmanship for a period of five years from date of purchase.
2. If the saddle is defective within the terms of this guarantee, we will repair or replace defective parts at no cost. Freight is not included in this guarantee.
3. This guarantee dose not cover scratching or scuffing of the saddle which may result from normal usage. In addition, defects resulting from intentional damage, negligence or unreasonable use will void this guarantee.
4. Liability for incidental or consequential damages is excluded to the extent permitted by law. While every attempt is made to embody the highest degree of safety in all equipment we cannot guarantee freedom from injury. The user assumes all risk of injury due to use.